



April 14, 2020

Dear Parents & Guardians,

SNBP International School – CBSE has taken the initiative of **Online-Teaching-Learning** classes for all its students ranging from Nursery- Grade X, as it is the demand of the current lockdown situation which may prevail till future undecided times.

Since the time, the school has initiated this venture of Online teaching learning classes, the school has received appreciation and also some concerns. The need to address few of the Frequently Asked Questions raised by the stake holders was felt. Hope it resolves the differences and brings us together on one platform – to serve our assets our Students.

Sl.No.	FAQ	REPLY
1.	Is the School close?	Yes. The school is closed till further notification due to lockdown – COVID-19 pandemic. The school will inform its stake holders when it starts functioning.
2.	Is the School's Administrative Office close?	Yes. The School's Administrative Office is closed till further notification due to lockdown – COVID-19 pandemic. The school will inform its stake holders when it starts functioning.
3.	When will the School reopen for Students?	School needs to follow the instructions issued by CBSE, State Government, Education Department, and Central Ministry-HRD. When the instruction will be issued to re-open the school by the above authorities and also when it would be safest for the students, the school will reopen. The school will inform its stake holder much in advance.
4.	When will my child get the school books?	The school had made attempts twice for books distribution and had circulated the notices as well. But due to strict lockdown the circulars issued were cancelled. The school will distribute books when the lockdown is raised. A circular will be sent accordingly to the parents for the same.
5.	Will the school give summer vacation-2020 ?	Summer vacation of the School is in May. But due to lockdown the school closed on March 15, 2020. Till the further notification, it is a kind of vacation and no formal school.
6.	Will the School open in May?	School needs to follow the instructions issued by CBSE, State Government, Education Department, and Central Ministry-HRD. No circular has been released by these authorities till now. Due to the current pandemic, the school has not decided the re-opening date till now. The stakeholders will be informed about the re-opening date much in advance.

7.	Can we plan for vacation trip in May or June? Will there be exams?	<ol style="list-style-type: none"> Whether vacations to be planned or not be planned considering the current global pandemic crisis, is the decision of the Parents, the School will have NO say on it. Exam planner is kept on hold till the future picture is clear. The HRD, CBSE and NCERT has plans to bring changes in the examination pattern due to loss of teaching days in session 2020-2021. When further instructions are received from the CBSE board, the examination planner for the whole year will be announced to the stakeholders.
8.	Is the School planning for online classes for its students during this pandemic?	The School has started with its Online-Teaching-Learning classes for classes from Nursery – Grade X. Kindly contact on snbp.morwadi@gmail.com , in case you have not received notifications. We are there to assist you.
9.	Which online app is school using?	The School has started with Zoom meeting App and will be using Google classroom and Microsoft online Tools.
10.	Students don't have text books . How to study?	The school has made available and uploaded 2-3 chapters of the textbooks on Tezkids for the ease to study . The parents may download the softcopy of it or may even take printouts of the same.
11.	Is the school planning to give assignments?	The School has already uploaded the assignments on Tezkids of both scholastic and co-scholastic subjects. The new admission students who have logged-in lately on Tezkids and are unable to see the assignments, should mail to snbp.morwadi@gmail.com . The school will get back to you.
12.	Are the assignments mandatory to solve? I don't have printer? When are the assignments to be submitted?	<ol style="list-style-type: none"> Yes it is mandate to solve the assignments. The school may ask the Student to upload their assignments for assessment. It is not necessary to take the printout of the assignments. Maintain the soft copy. The students can solve it and maintain all their sheets in the file/book. The school is planning online mode to collect the assignments. The stake holders will be updated on it. <p><i>(Looking at the situation the parents have more control on the children, the child may not be forced, but slightly pushed to complete the assignments, as it will consolidate learning.)</i></p>
13.	I have connectivity and coverage issue I am not able to hear properly, see the video properly and sometimes I miss the class. What should I do?	This issue cannot be countered by School Authorities. Kindly find solutions for your connectivity issues. To every raised concern, school cannot find solution for it 2500 stakeholders.

14.	Why online classes at 9.00 am ?	<p>The School has taken many parameters in consideration before making the online time-table.</p> <ol style="list-style-type: none"> 1. 9.00am is the most feasible time for students to wake-up and be ready. 2. Parents handsets or computers are un-occupied, as most of the office work commences from 11.00 -11.30. So children can use their devices. As maximum classes get over by 10.30. 3. Grade 9 and 10 again resume their classes at 4.30pm for one hour. As offices are on the concluding note, the devices can be used by the students. 4. These are also compatible timing for teachers as working from home is also not being easy for them. 5. The students get the whole day to ponder on and complete the assignments given to them.
15.	What if I don't wish to join the online classes?	<p>The School has taken the initiative of online classes with a foresight. The portion which is taught in the Online classes will be brushed /revised when the school reopens and concerns will be solved. Due to pandemic, the teaching time is lost and will not be recovered. The school is working very hard and teachers are taking efforts, inspite of odd ends just for the students.</p> <p>Still if it is the decision of a parent, of not allowing their wards to join the Online classes, the school cannot do much but the loss will be of the student.</p> <p><i>(This situation would be like not sending the child to school for days...., and then the child feels lost and out of learning stream. The school feels helpless for such students.)</i></p>
16.	The school has the entire day to conduct the classes. The teachers are free whole day. Why 9.00 am?	<ol style="list-style-type: none"> 1. The School Online class timing will be from 9.00am. 2. Refer to the answer of question 14. 3. Kindly note, the teachers are at the service for students betterment, and with due respect to the work and time they are putting in with all the odd ends, it is worth appreciating. The background story behind each online class is a big -long journey of discussions-corrections-practice-presentation. 4. SNBP started with the online classes, many other schools have not even given it a thought.
17.	I have one handset and two children. How should I handle two online classes?	<p>The School tried to find solution to this, but with the number of siblings scattered from nursery to grade 10, it was difficult to set time-tables and schedules. Some of the siblings classes will clash, although. The parents must find some solution.</p>

18.	What if I don't understand some portion taught in the online class?	The student should note and keep the details. During the remedial classes the doubts will be cleared either during online sessions or when the school re-opens.
19.	Is the school planning online test?	Yes. The School is planning the online test modules. It will be announced to the stake holders through the circular.
20.	Is the School taking sibling admission?	Yes. The online admission link is sent to the parents. In case you have missed it kindly mail us at- snbp.morwadi@gmail.com snbpadmission@gmail.com We will assist you.
21.	Why am I not issued the Leaving Certificate online though I had applied for it?	Leaving Certificate requires signature of the Principal, stamp and seal of the school. This is not possible in the online module. Kindly keep patience, the school after verification will issue the LC, once it re-opens.
22.	When will exams be conducted for Nursery and Junior KG students for the session 2019-2020 ?	There will be NO examinations held for Nursery and Junior KG. As per the instructions issued, the students are promoted to the next higher grade. The school will conduct one feedback assessment when the students join the school. The stake holders will be informed about it.
23.	Is the school accepting the fees for the session 2020-2021? How to pay the fees?	<ol style="list-style-type: none"> 1. Yes, the School is accepting the fees for the session 2020-2021. 2. The parents can pay the fees online at their convenience. 3. A complete circular will be sent shortly to the parents grade wise with online payment details.

